

Learner Support Fund 2024/2025 Guidance

Adult Skills Fund (ASF) and Free Courses for Jobs (FCFJ)

Northern College is committed to supporting students to access learning. These procedures should be read in conjunction with the Learner Support Policy 2024/2025. The purpose of this procedure is to provide guidance on how eligible students can access the Learner Support Fund (including the Residential Access Fund).

Students who are enrolled onto funded Adult Skills Fund (ASF) and Free Courses for Jobs (FCFJ) programmes/courses via the Education & Skills Funding (ESFA) Agency Adult Skills, South Yorkshire Mayoral Combined Authority (SYMCA) and West Yorkshire Combined Authority (WYCA) may be eligible to receive support should they meet the eligibility criteria.

With the exception of Residential Access Funding, this is a means-tested fund based on the individual applicant's taxable income. If there is no individual income, then household income will be used. Initial applications will happen as part of the application and enrolment onto the course, with details of which award the student is requesting. Awards will be made once the application, assessment process and enrolment has been completed and approved.

It is advised that students familiarise themselves with the Learner Support Fund Guidance including the conditions for receiving support. This guidance details the evidence required to support an application and assessment. For students who apply for more than one course within an academic year, the original assessment will stand for their duration of that academic year, as long as their circumstances have not changed. Students will be asked to confirm for each application whether or not their circumstances have changed.

The information given within the application is used in line with ESFA, SYMCA and WYCA funding guidance and Northern College Financial Support Policy 2024/2025.

1. Eligibility

To be eligible for hardship (meals, travel, bursary, childcare and ICT) students must.

- 1.1 Be enrolled on a fundable ESFA, SYMCA or WYCA programme.
- 1.2 Must be resident in an area fundable by ESFA, SYMCA or WYCA.
- 1.3 Must be aged 19 or over before 1st September 2024.
- 1.4 Be in receipt of income assessed state benefits / tax credits (including universal credit) or have a gross income of:
 - individual taxable income of less than £30, 477

- If there is no individual taxable income, a household income where the overall income does not exceed the threshold of £39.000.
- Meet the residency requirements set out in one or more of the following categories below.
- 1.5 Meet the residency eligibility set out by the relevant funding authority:
 - 1.5.1 Be a UK national or person with right to abode and have been resident in the UK, British Overseas Territory or Crown Dependencies for the last 3 years,

Or meet the residency eligibility as set out by the relevant funding authority - full details of the requirements relating to each category can be found in the relevant funders Funding Rules 2024/2025 (area is based on students home postcode)

Adult skills fund: funding rules for 2024 to 2025 - GOV.UK (www.gov.uk)

<u>South Yorkshire Mayoral Combined Authority - SYMCA-Adult-Skills-Fund-FPMR-24-25-Final-V2.pdf (southyorkshire-ca.gov.uk)</u>

West Yorkshire AEB Funding Rules 2022-23 (v4)

- 1.6 Students will **not be** eligible if:
 - they are in receipt of an Advanced Learning Loan.
 - an international student (for fee purposes)
 - a student on a higher education (HE) programme
 - enrolled on a course/programme that is not eligible for funding through ESFA/SYMCA/WYCA
 - a prison-based student or learning whilst released on temporary license

2. Assessment Evidence

- 2.1 Students who apply for financial support through the Learner Support Fund must provide evidence that they meet the criteria for individual taxable income, or household income if there is no individual taxable income. Students must have a gross personal income of less than £30,477.
- 2.2 Students without an individual taxable income, being supported by either a partner, parent or carer, must have a gross household income of less than £39,000.
- 2.3 The following **will be included** in the assessment.

Income from State Benefits:

- Job Seeker's Allowance (JSA)
- Employment and Support Allowance (ESA)
- Universal Credit (UC)
- State Pension (including guaranteed credit)
- Income Support
- War Pension Scheme

- Forces Compensation Guaranteed Income Payment (GIP)
- National Referral Mechanism (NRM) letter Income from paid employment or other sources
- Private Pension Statement
- Last 3 months wage slips
- Self-assessment return for those self-employed
- Last P60 or employment contact
- Income from other sources, for example: rental property.
- 2.4 It is the students' responsibility to provide all supporting documentation. Failure to do so will delay the application and enrolment process.
- 2.5 Supporting documentation may be scanned and sent digitally but must be an original copy.
- 2.6 Assessments for residential stay via the Residential Access Fund will be completed prior to the course starting and must meet the separate criteria to stay residentially (see section 5). The Residential Access Fund is NOT means tested.
- 2.7 Applications for hardship bursary may take up to two weeks to process during the enrolment period at Northern College. Allocated learner support funds will be backdated to the start of the course.
- 2.8 Once a Learner Support application has been assessed and where the support is awarded, students will be notified by email, with meals being loaded onto student cards where studying on site and travel/bursary/off site meals/support with fees or IT managed separately.
- 2.9 It is the students' responsibility to monitor emails to ensure financial support notifications/updates are read and understood.
- 2.10 Where a student has notified the College that they are applying for residential stay under the Residential Access Fund criteria D (referral from a support partner or external agency) the students must submit a letter as evidence of referral.
- 2.11 All applications are treated as confidential. However, there may be occasions where it is necessary for the Student Services Team to contact staff within College for additional information for processing or monitoring purposes.

3. Funding Awards: What can students apply for help with?

- 3.1 The Learner Support Fund is awarded through Government funding, and it is assessed and distributed on the basis of financial hardship as a 'contribution'. These funds are not an entitlement and should be viewed as a 'contribution only' towards the cost of course related costs including travel. However, in some cases the support awarded may not fully cover the costs incurred by the student.
- 3.2 The College will provide the following financial support to students with identified needs within specific categories;
 - Residential access
 - Hardship (meals, travel, hardship bursary, fees, emergency fund)
 - 20+ childcare (please refer to childcare funding procedures)
 - 19 Care to Learn top up (please refer to childcare funding procedures)
 - IT devices and connectivity

3.3 Please note for students under 20 years of age on the first day of learning applications for childcare support should be made to Care to Learn at www.gov.uk/care-to-learn

4. Application for Hardship Bursary (travel, bursary, meals, fees, emergency funds)

- 4.1 Assessment will take place as part of the enrolment process.
- 4.2 Learner Support Fund information, is available from Student Support Services or via the Northern College website.
- 4.3 Students must use the enrolment form to indicate that they intend to apply for the Learner Support Fund.
- 4.4 Assistance with the application process will be available on request.
- 4.5 Any student found to have made a false claim for financial support or anyone who disregards the conditions of assistance will have their support suspended and may lose their College place.
- 4.6 All students are responsible for alerting the Work and Pensions Department of College financial support where applicable.
- 4.7 Where a student is unwilling to provide evidence of income no assessment or resulting support can take place.
- 4.8 Students may be invoiced for repayment of any funds allocated to them and will be requested to return any items of equipment if they withdraw from College before completing their course or have made a false claim.
- 4.9 Where students withdraw from their course prior to their application being processed/approved, no support will be awarded.
- 4.10 Students must use the most cost-effective way of travelling to College.
- 4.11 Where able students should use the subsidised College minibus.
- 4.12 For travel students on courses of less than 20 weeks will be paid on a session-by-session basis based on attendance. This will be paid retrospectively weekly.

5. Application Residential Access Fund

- 5.1 This element of the Learner Support Fund is not means tested but requires an assessment of eligibility prior to enrolment. Northern College is an adult residential College, supporting people to re-enter residential learning and specialist support. Staying residentially enables students to focus on their learning and become part of the wider College community.
- 5.2 The Residential Access Fund (RAF) enables those who need to live away from home whilst studying to access provision or those who cannot access provision locally, to study at the College as a residential student.
- 5.3 When applying for a course students must indicate if they want to apply to stay residentially at the College for the duration of the course.
- 5.4 If a student wishes to be assessed for residential stay once a course has started this will be completed at the discretion of the College in line with available funds and stated eligibility criteria.
- 5.5 Once residential eligibility has been granted this will stand for the entirety of the long course (courses over 20 weeks in length).

5.6 For students on shorter courses (anything less than 20 weeks in length) the residential assessment will stand for all successful course admissions for the entirety of the academic year, unless circumstances change.

5.7 Residential Assessment Process

- 5.7.1 Evidence of need for residential stay will be assessed by the College during the admissions process and records will be kept within the College Individual Learner Records.
- 5.7.2 To be eligible to stay on a residential basis whilst studying students must meet at least one of the following criteria.
 - A. Student could not attend the same course locally.
 - B. Home environment does not support self-study.
 - C. Declaration of a specific learning difficulty or disability and/or health condition that would prevent the individual from studying on a non-residential basis.
 - D. A referral from a support service or partner organisation that demonstrates the need for study on a residential basis.
 - E. Personal circumstances or barriers that would prevent the individual from studying on a non-residential basis.
- 5.7.3 All guidance for residential assessment within each criterion is within Annex 2, this guidance will be used by staff to assess students in all applications for residential stay.
- 5.7.4 All relevant evidence is scored against a scoring matrix which allows the assessor to award points based on relevancy of supporting reason for residential stay. The minimum required for residential stay is 5 points or over.
- 5.7.5 Where evidence is found against each criterion this will be put in the evidence pack. This assessment will be looking at factors in the round.
- 5.7.6 All assessments will be carried out once the initial indication has been made by the student on the application form.
- 5.7.7 Assessments will be carried out prior to the start of the course by a member of College staff under the management of the Head of Student Support Services.
- 5.7.8 Students will be unable to stay residentially unless they have completed the assessment and provided all necessary assessment criteria information.

6. Application Process Childcare

- 6.1 Applications for 20 + Childcare can be made once a student has received notification that they have a place on a course.
- 6.2 Where a student is aged 20 or under on the first day of their academic course they should apply to Care to Learn at www.gov.uk/care-to-learn
- 6.2 Guidance on how eligible students can access support Childcare for costs whilst studying can be found at Appendix (3).

7. Application for ICT Devices and Connectivity

- 7.1 Northern College recognise the issue of financially disadvantaged households and are committed to removing barriers to learning and digital marginalisation.
- 7.2 Students for whom home based study is a requirement of the course and who can prove that they do not have internet access at home or a suitable device to work on outside of College hours will be provided a suitable device or internet access.
- 7.3 Any student who wishes to apply for support with ICT devices/access will need to have been assessed as being eligible for Learner Support.
- 7.4 The College will always be mindful of value for money when purchasing suitable devices.
- 7.5 All devices must be returned to the College on completion of the course. Any outstanding items will be charged for if not returned.
- 7.6 All devices will be loaned via the Digital Learning Hub via the student card to ensure clear records are maintained of loans and returns.

8. Payment of Learner Support Fund

- 8.1 Payments (for travel) are subject to attendance and will be awarded in line with timetabled sessions for the enrolled programme.
- 8.2 Students will only be paid whilst on programme. Any students who withdraws will not be able claim any payments past the withdrawal date.
- 8.3 The College reserves the right to review and adjust payments to meet students needs and the availability of funds. Payments may therefore increase or decrease according to availability and distribution of funds. Where there is a significant change to circumstances (personal or otherwise) during the academic year an application for re-assessment may be required.
- 8.4 Students must have their own bank account, and bank details will be retained for payment processing. All payments will be made directly into the student's bank account unless made to a service provider, i.e. meal allowance, a childcare provider or a bus pass. Payment will be made by BACS unless exceptional circumstances are agreed.
- 8.5 Students eligible for residential stay will not automatically be entitled to a meal allowance, this will be assessed separately on a means tested basis in line with the procedure.
- 8.6 Student payments cannot be made into accounts on the student's behalf other than where Power of Attorney is in place. Student Financial Support payments cannot be made into a Credit Union account.
- 8.7 Alternative payment arrangements will made for those students with asylum seeker status on an individualised basis.
- 8.8 Learner support may be withdrawn should students be subject to disciplinary procedures. Where a student is in receipt of payments these will be stopped from the withdrawal date if a student leaves the course or the date of exclusion if excluded from the course.
- 8.9 Payments for travel will be in line with attendance.

- 8.10 Students will be paid in line with the attendance policy and as such any authorised absences will be seen as a negative mark which will impact on financial support payments.
- 8.11 Learner Support Hardship Bursary is awarded as a set monthly payment based on the fund from which they are receiving support and the number of planned learning hours. This is only for long course students.
- 8.12 Students on courses over 20 weeks in length, in receipt of travel expenses, will be paid monthly.
- 8.13 Students on short courses of less than 20 weeks will receive their travel costs once the course is completed and attendance has been checked.
- 8.14 Where there are exceptional circumstance, students' payment may be made more frequently this will be at the discretion of the College
- 8.15 Payment for mileage will be based by using the shortest route available regardless of transport mode e.g. bus/train etc.
- 8.16 For South Yorkshire students tickets can be purchased at the most cost effect source using planning tools such as:

<u>Tickets and Passes - Travel South Yorkshire</u>
<u>TravelMaster's 18-22 Discount Card - Travel South Yorkshire</u>
<u>Student bus, tram and train tickets - Travel South Yorkshire</u>
<u>Tickets and Passes - Travel South Yorkshire</u>

8.15 For West Yorkshire students tickets can be purchased at the most cost effect source using planning tools such as:

19-25s and Students | Metro (wymetro.com) m-card.co.uk/the-cards/travelcash/ m-card.co.uk/the-cards/19-25/

- 8.16 For emergency funds students may apply for a maximum limit of £250.
- 8.17 Where students are in receipt of emergency funding they will be required to provide evidence of monies spent by means of receipts or bills.
- 8.18 In exceptional circumstances emergency cash payments may be made, this must be approved by a member of ELT.

9. Responsibility

- 9.1 The Executive Leadership Team is responsible for the approval of this guidance and its review.
- 9.2 Northern College work is aligned to the Equality Act 2010 which prohibits unfair treatment, eliminating discrimination and advances opportunity of all its students. Within this context the College aims to remove financial disadvantages and take steps to meet the needs of those students who are most financially vulnerable.
- 9.3 It is the responsibility of the College to ensure a fair and transparent process for administration and distribution of student financial support reflecting the principles of equality, diversity and inclusion.
- 9.4 The College is responsible for ensuring that all application data is stored confidentially and retained for a period of seven years and is subject to Northern College Financial Regulations.
- 9.5 All information given within application is subject to GB GDPR and Data Protection regulations. Personal information and any supporting evidence will

be used by the Financial Support Service for College/audit

purposes. Information Can be found at <u>Privacy Notices - Northern College</u> in the student section.

10. Monitoring, Review and Dissemination

- 10.1 The policy and administration procedures will be reviewed at least annually in line with:
 - ESFA and all devolved authorities' guidelines and audit requirements
 - Annual budget, mid-year funding forecast and financial outturn
 - College strategic priorities and curriculum plan
 - Student feedback
 - Audit Committee approval
- 10.2 The College will ensure that accurate records are retained to evidence students' financial eligibility, including application and enrolment alongside individual allocations and payments.
- 10.3 Information on financial support will be disseminated via the following:
 - Student enrolment and induction sessions
 - Staff induction and training events
 - Open days and IAG, interviews and enrolment
 - The College website/social media

11. Appeals and complaints

- 11.1 If a student wishes to appeal against a declined application this must be made in writing within 10 working days of date of decline.
- 11.2 Appeals can only be made based on either a change in circumstances or household income changes.
- 11.3 Appeals can only be made against the 'process'.
- 11.4 The Assistant Principal Student Experience and Head of Finance are responsible for the consideration of complaints and appeals with regards to financial support.
- 11.5 All appeals should be made via email for the attention of the Head of Finance using the following email address advice@northern.ac.uk.
- 11.6 Appeals will be considered by the Head of Finance and approved by a member of ELT. Where an appeal is upheld, the student will be notified in writing and there will be no further recourse.
- 11.7 All appeals will consider presented evidence from the student in relation to their financial circumstances with any relevant information from the Student Support Services and other key staff within Northern College.
- 11.8 All appeal decisions are final.
- 11.9 If a student wishes to complain about the Learner Support Policy or process, they can raise a formal complaint by emailing advice@northern.ac.uk
- 11.10 Complaints should be made in writing in the first instance in line with Northern College complaints procedures.

Appendix 1. Awards and Offers

Award	Offer
Residential Access Fund at College (RAF)	 Students will be able to stay for the duration of their course. Residential accommodation through the RAF will only be provided for the nights when the student is resident. Students will receive accommodation which meets their needs for example, access rooms for those with physical disabilities.
Award	Offer
Hardship - Meal allowance	 Only students who attend College for at least 5 hours or more per day spanning a meal break are eligible for a meal allowance. For students studying on site, a meal allowance will be loaded onto their student ID card and eligible students can access the College food service outlet. Meal allowance is £5.50 for meal deal and four items for breakfast. For students studying off-site at a centre approved by the College, a supermarket voucher up to the value of 5.50 will be provided. These must be requested by tutors at least two weeks prior to the start of the course to allow for administration and issue. Residential students will not be automatically entitled to meal allowance. Students must meet the eligibility for hardship bursary in the first instance. Non-residential students will only be entitled to a lunch offer.
Hardship - travel	 The students home address will be used to calculate the shortest route utilising Google Maps / AA Route Planner as a measuring tool for all milage claims. Payment for exceptional travel circumstances will be considered on an individual basis, for example, if a learner has safeguarding, health or other personal issues, e.g. childcare. In order to consider exceptional circumstances, a medical letter or another relevant supporting letter and a statement from a staff member must be provided in support of the application when the assessment is completed. No exceptional travel payments will be made unless a signed assessment has been submitted confirming eligibility with the supporting documents

	 Cost of travelling to university interviews and open days up to a maximum of 3 visits. Cost relating to employer visits/ activity as part of the course up to a maximum of 3 visits. Residential Students can only apply for travel expenses, for one return journey each course instance / weekly session they attend at College. Non-residential Students can apply for travel expenses for their return journey, each day they attend for their course.
Award	Offer
Hardship - bursary (Courses 20 weeks or over)	 The hardship bursary will be paid to provide support for students with financial hardship, which may prevent them from starting or continuing in learning. An allowance of up to £125 per month, maximum of £1,000 per year which may used by the student for the following: UCAS application costs
Award	Offer
Hardship - Emergency Fund	 The Emergency Fund is in place to provide students experiencing a sudden, unexpected and emergency situation, which may impact on their studies. All emergency funds must be approved by the Assistant Principal Student Experience or a member of ELT.

Award	Offer

Hardship - all students	 Books (as recommended by the tutor and not available via the College Library). examination fees including resits Kit/equipment which are not fundable via the curriculum Tuition fees for courses up to level 2 if not eligible for tuition fee remission Accreditation fees, professional membership fees and any fees or charges due to external bodies Registration fees Resources to support studies (as recommended by the tutor). Educational or employability related visits / trips not fully funded by the College as part of the course. 				
Award	Offer				
ICT Equipment	 The loan of ICT equipment, namely a laptop / dongle to aid learning from home. This will be authorised where the student has no other means of accessing ICT equipment to support their studies. Equipment that is damaged or not returned will be charged for. 				

If you require further information or support, please contact Student Support Services on: 01226 776000 or email advice@northern.ac.uk

Appendix 2. Residential Assessment - Guidance for Staff

Cri	teria	Relevant evidence - this is not an exhaustive list and where evidence is found against each criterion this will be put in the evidence pack. This assessment will be looking at factors in the round. Evidence source for points score: 0 = no evidence, 1 = self-declaration, 2 = self-declaration, 3 = 3 rd party evidence The threshold for staying residentially is 5 points or over.				
A	, , , , ,					
	attend the	course locally. Reasons to support residential stay may include:	1 point			
	same course locally.	 Course is not available (staff to check relevant websites) 				
	(The maximum	Course is available but feel more comfortable in an adult only environment	1 point			
	points that can be awarded from	Course is available but fearful / anxious of being in busy, crowded college spaces	2 points			
	criteria A = 2)	Course is available but content does not fully meet educational pathway requirements				
		 Mode / model of delivery is not available elsewhere, for example, intensive or weekend delivery. 	1 point			
В	My home environment does not support self-	Student to provide an explanation of why home environment do support self-study. Reasons to support residential stay may inclu • Lives in supported accommodation with multiple other people, shares living spaces and has no viable study space /	2 points			
	study.	 desk (provide specific details) Lives with family members, shares bedroom with siblings and has no viable study space / desk (provide specific details) 	1 point			
		Lives in bedsit or small accommodation with no viable study space / desk (provide specific details)	1 point			
		 Has dependent(s) with SEND needs (provide specific details of need) 	2 points			
		 Has caring responsibilities, e.g. parents, siblings and other family members (provide specific details) 	1 point			
С	I have a specific learning difficulty or	Student to outline LLDD/Health condition(s) and how residential support their needs. Staff to establish if LLDD / health condition is diagnosed. Reasons to support residential stay may include:	formally			
disability and / or health		 Generalised anxiety which may include using travel / being in busy public spaces 	2 points			

	condition that	Sensory processing sensitivity	2 points		
	would prevent	Issues with time management / organisation /			
	me from	concentration			
	studying on a	Emotional / physical exhaustion			
	non- residential	 Cognitive overload / feeling unable to cope 	2 points		
	basis.	Uses mobility aids / challenges with mobility	2 points		
	Just 51	 Managing daily medical needs, e.g. injections, stoma bags and dressings (not to include simply consuming medication) 	2 points		
D	I have a referral from a support service or	Student will be sent a template for them to pass to their support partner organisation, who will be asked to confirm residential stabeneficial. Type of support service / partner organisation able to residential stay includes:	ay is o refer for		
	partner	 Drug / alcohol recovery 	3 points		
	organisation	 Mental health recovery 	3 points		
	that demonstrates	 Employability support 	3 points		
	the need for	 Probation / criminal justice support 	3 points		
	me to study on	 Refuge 	3 points		
	a residential	 Domestic abuse / sexual violence 	3 points		
	basis.	Asylum / refugee support	3 points		
		Carers support	3 points		
		Housing support	3 points		
E I have Student to provide an explanation of personal Reasons to support residential stay may		Student to provide an explanation of personal circumstances or l Reasons to support residential stay may include:	•		
	circumstances or barriers that would prevent	 Journey requires 2 or more components of travel on public transport and takes longer than 1 hour (include post code and modes of transport) 	2 points		
	me from	 Personal safety issues linked to sexual assault, violent 	2 or 3		
	studying on a	assault, hate crime, anxiety, Domestic Abuse/ PTSD	points 1 point		
	non- residential	 Internet access and limited access to high-speed internet 			
	basis.	Social isolation	2 points		
		 Transport issues - access to reliable transportation/lack of transport opportunities 	2 points		
		 Is a student for whom English is a second language and would wish to use an immersive environment for the development of English skills through extra curricula 	2 points		

Appendix 3. Financial Support Procedures 2024-2025 20 + Childcare (Full and Part time Students)

Northern College is committed to supporting students to access learning where hardship is a barrier to education. These procedures should be read in conjunction with the Financial Support Policy 2024/2025. The purpose of this procedure is to provide guidance on how eligible students can access support Childcare for costs whilst studying.

Please note for a student under 20 years of age on the first day of their academic course they should apply to Care to Learn at www.gov.uk/care-to-learn

Applications can be submitted prior to enrolment to the course. Payments will be made once the application has been approved and enrolment is completed. Applications should be made in conjunction with Student Financial Support applications.

1. Eligibility

To be eligible students must;

- 1.1 Be aged 20 + on the first day of learning.
- 1.2 Be the primary carer or have parental responsibility for the child or children being claimed for.
- 1.3 Have an individual taxable income of £30,477 or below. If there is no individual taxable income, a household income where the overall income doesn't exceed the threshold of £39,000.
- 1.4 Meet residency requirements as outlined in the Financial Support Policy 2024/25.
- 1.5 Be enrolled on an ESFA, SYCA or WYCA funded programme of study.

2. Evidence required

Students will be expected to produce;

- 2.1 Evidence of the child/children birth certificate/s.
- 2.2 Evidence of Tax Credit Award Notice. This information will be copied and retained with the application. The information provided in the Tax Credit Award should provide up to date evidence of personal circumstances, including income and details of child/children.
- 2.3 Where provisional Tax Credit documentation or a tax Credit review letter is submitted as evidence, students will be also expected to provide three most recent bank statements (to show ongoing tax Credit payments).
- 2.4 Evidence of state benefits.
- 2.5 An asylum seeker must provide supporting evidence such as Home Office letter and ARC (Application Registration Card) card.
- 2.6 Evidence may be submitted electronically, by post or in person. The type of evidence submitted will be documented by the college however any copies provided will be destroyed in line with GBGDPR.

3. Application process

- 3.1 A Childcare Support Application Form must be completed and approved to meet the cost of childcare provision along with any required evidence.
- 3.2 Students must provide a completed 'Childcare Quote Form' from their childcare provider alongside the childcare application form. The childcare provider must be Ofsted registered.

- 3.3 Section 2 of the Childcare Support Application Form must be completed by the childcare provider to ensure support payments can be made in line with terms and conditions. This must include the Ofsted registration number. Applications will not be approved until this is completed and verified.
- 3.4 Childcare support is not guaranteed and, until approval of application, childcare payments are the responsibility of the parent or guardian. Students are advised to submit timely applications to ensure childcare payments can be made in line with provider contracts.
- 3.5 Northern College will contact the childcare provider with the College Childcare Agreement and full payment schedule.
- 3.6 The College has the right to withdraw payment from the provider should the provider lose registration, be deemed inadequate or requiring improvement.
- 3.7 All applications and supporting evidence will be treated as confidential. However, it may be necessary for Student Support Services to contact other College staff and/or childcare providers for additional information to allow for an application to be processed.
- 3.8 If a childcare application is declined all associated childcare costs must be met by the student.

4. What the College will pay for

- 4.1 Where students are eligible to receive Government 2/3 or 4 year Funded Childcare Hours, Free Early Years Entitlement must be used in first instance (FEEE).
- 4.2 Students who receive the approved childcare funding are expected to attend 100%. Childcare may be suspended if attendance fails below 95%.
- 4.3 Assistance may be granted towards the cost of childcare for eligible students with dependent children up to 15 years of age (16 for children with a disability).
- 4.4 Childcare support is for timetabled sessions only plus one-hour travel to and from Northern College as appropriate.
- 4.5 All childcare payments will be paid directly to the childcare provider in line with the payment schedule.
- 4.6 The maximum childcare costs payable per student will be £80.00 per day per child. Where the childcare costs exceed the maximum amount awarded it will be the responsibility of the student to meet these additional costs which must be paid directly to the childcare provider.
- 4.7 The College will fund childcare during identified Independent Study Weeks (Access and Pre-Access) for what would be timetabled sessions plus one-hour travel to and from Northern College as appropriate.
- 4.8 College will fund payments to childcare provider in cases of sickness of parent or child. Students must inform Northern College on first day of sickness.
- 4.9 Absences will be reviewed after 1 week and a decision will be made by Head of Finance whether to continue childcare funding. Students who do not make the College aware of sickness absence (in line with the Attendance Policy) may be liable for childcare payments.

5. What the College will not pay for

- 5.1 The contract for childcare is the full responsibility of the student and any outstanding costs relating to non-attendance, withdrawal from programme or extra hours will be met by the student.
- 5.2 Payments for childcare support provided by a family member or friend.
- 5.3 Childcare funds will not be available in between courses, where a student enrols on a number of short courses.
- 5.4 Trips, extra meals, parties, or other additional activities provided by the childcare setting.

- 5.5 Childcare support for private/home study.
- 5.6 Childcare fees where a student has missed College for a holiday or to visit family members.

6. Appeals and complaints

- 6.1 Appeals can only be made against the 'process'.
- 6.2 All appeals should be made in writing to the Head of Finance. Appeals should be submitted in writing via email to advice@northern.ac.uk or via post to Student Support Services, Northern College, Wentworth Castle, Stainborough, Barnsley, S75 3ET.
- 6.3 Appeals will be considered by the Head of Finance and approved by member of ELT. Where an appeal is upheld the student will be notified in writing and there will be no further recourse.
- 6.4 All appeals will take into account evidence presented from the student in relation to their financial circumstances with any relevant information from the Student Support Services and other key staff within Northern College.
- 6.5 All appeal decisions are final.
- 6.6 Complaints should be made in writing in the first instance in line with Northern College complaints procedure.

If you require further information or support, please contact Student Support Services on: 01226 776000 or email advice@northern.ac.uk



Travel Cost Claim Form

Eligibility to claim travel costs

You will be eligible to claim travel cost if you are unemployed and in receipt of state benefits or have an individual gross annual income below £30,477 (or household income of less than £39,000 where there is no individual income)

Conditions of payment

- For short courses (duration less than 20 weeks), payment will be made after the course has finished.
- For long courses (duration 20 weeks or more), payment will be made weekly.
- Payments will be made directly into the student's bank account only.
- Students will only be paid for sessions they have attended.
- Students have adhered to the student code of conduct whilst on their course.
- Payment will be calculated by distance using the shortest journey (0.45p per mile)

Travel claims are capped at £1000 per academic year.

Student to Complete	
Course Name:	
Full Name:	NC Reference:
Address:	
Postcode:	
Email:	
Tick to confirm Agreem	ent
I wish to apply for travel c	osts while studying at the college. I have read the conditions of
payment and unders	tand that I need to meet these for payment of travel costs to be made.
Student Signature:	Date (dd/mm/yy):
College Staff to Comple	te en
Course Start Date:/_ Residential stude	_/ Course End Date:// Number of Sessions: nt: Yes No Mileage for one return journey to college:
For Short Courses: • Number of	of return journeys to be paid:
Total to b	e paid: £
For Long Courses: • Number of	of return journeys to be paid per week:
 Total to b 	e paid per week: £

Application approved: Yes No If no, reason declined:					
Funding Area: SYMCA	(118): WYM	CA (119): Non	-Devolved (10	5):	
Staff Name:					
Staff Signature:		Date (dd/mm/yy):			
Cut and destroy bottom section after use					
Bank Details Details are removed from the form and destroyed after use					
Bank Name:		Account Name:			
Sort Code:		Account Number:			